

Gambling Helpline Tracking Log
Month Of July 2025

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	7	7	2	4	5	25
Gambler Seeking Info Only	1	1	0	0	0	2
Gambler Seeking GA	0	1	0	0	0	1
Gambler Just Wants To Talk	0	1	0	0	1	2
Admin Reasons	1	2	0	0	1	4
SO Seeking Treatment	0	1	0	0	0	1
SO Seeking Info Only	1	0	0	0	0	1
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	1	0	0	0	0	1
Admin Reasons	0	0	0	0	0	0
Other Family Seeking Treatment	0	1	0	2	0	3
Other Family Seeking Info Only	1	1	1	1	0	4
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	1	0	0	0	0	1
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Lottery Results	4	8	7	15	9	43
GA Information	0	0	0	0	0	0
Agency Calling	0	0	0	0	1	1
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	10	12	19	11	7	59
Other (please Specify)	9	3	9	8	1	30
TVG or Casino Reservations	2	2	2	2	1	9
TOTAL	38	40	40	43	26	187
GAT Referrals Given	13	14	8	11	8	54
# People Referred To Treatment	10	11	3	7	5	36
Connected Directly To Agency	2	0	0	2	2	6
Confirmed Appt. With Agency	2	0	0	2	1	5
Permission to call back 72 hour	5	6	1	4	4	20
Successful 72 Hour Call Back	3	0	0	2	2	7
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	2	2	1	1	0	6
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	0	1	0	1	0	2

GAT REFERRALS: BENTON=1 CLACKAMAS=2 COOS=2 DESCHUTES=1 DOUGLAS=2 JACKSON=1 LANE=6 LINN=1
MARION=2 MULTNOMAH=19 WASHINGTON=14 YAMHILL=1 GEAR=2 =54

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=6 (3) ADAPT=1 (4) ADAPT=3 (5) ADDICTION RECOVERY CENTER=1 (6) BRIDGEWAY=2 (14) BEST CARE BEND=1 (15) GEAR=2 (20) LINN-BENTON GAMBLING TREATMENT=1 (28) LIFEWORKS NW (BEAVERTON)=5 (29) LIFEWORKS NW (HILLSBORO)=2 (33) YAMHILL CO HEALTH& HUMAN SVCS.=1 (36) CASCADIA ()CLACKAMAS)=2 (37) NATIVE AMERICAN REHAB ASSN NW=1 (38) VOA=2 (52) LEWIS & CLARK=8 (53) BENTON CO HEALTH DEPARTMENT=1 (80) SOLUTIONS=7 (95) HOLISTIC HEALING=3 =49

GA: CLACKAMAS=1 WASHINGTON=1=2

(#6) OTHER: A)REGGIE 5= B)OUT OF STATE CALLERS=5 C)PRANKS=17 D)TELEMARKETER=2 E)IRRATE CALLER=1 F)DISREGULATED CALLER=5 =30

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	2	1	5	10	7	5	4	4	38
2ND WEEK	0	2	5	12	11	6	3	1	40
3RD WEEK	5	1	6	12	8	0	6	2	40
4TH WEEK	4	1	9	7	12	7	1	2	43
5TH WEEK	0	4	7	5	8	1	0	1	26
TOTAL	11	9	32	46	46	19	14	10	187

- 36 # OF REFERAL TO TREATMENT
- 30 # OF LIVE CHATS
- 22,000 # OF WEB PAGE HITS
- 11 # OF SMS/TEXT
- 0 # OF GAM TALK

